

April 25, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

Ref: CG Docket No. 02-278

Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

• Abilene, Texas; Outbound Telemarketing
• TSR

• How do you feel about your job? *I really enjoy my job, and customers that I call everyday.*

• How do you feel about the products and services you sell and the people to whom you sell them? *I feel very confident about the selling, and given our customers want & need.*

• The importance of your job to the well-being of you, your family and your community: *My job is important because it keeps off of government assistance.*

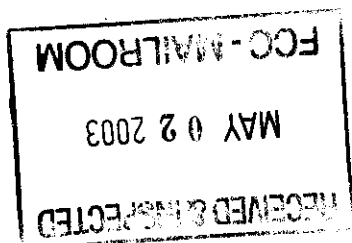
• The impact on you and your family should you lose your job: *The impact it would have on my family if I lost my job, would be I wouldn't pay rent, I wouldn't be able to eat.*

• I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

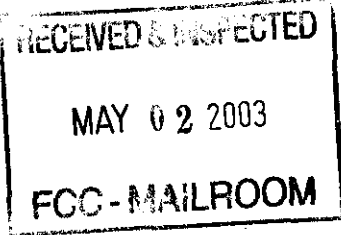
Lucy Collins
Sign First and Last name

502 Grand Ave
Printed name and full home mailing address



April 25, 2003

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445 12th Street, SW
Washington D.C. 20554



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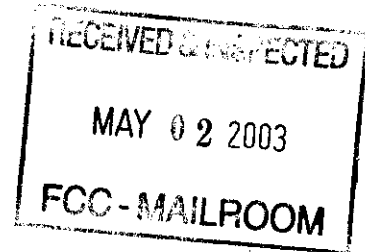
- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job? *it's wonderful keeps me out of trouble and has provided a great life*
- How do you feel about the products and services you sell and the people to whom you sell them? *these are working people who are receiving a product to ~~work~~ help make their job less stressful*
- The importance of your job to the well-being of you, your family and your community: *I do a lot of community work for older people and use the money to buy tools and gas and to support to support my family*
- The impact on you and your family should you lose your job: *Example: "Welcome To McDonalds!" wouldn't be able to pay everything on time and would probably go into debt*
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Cleo Ther Brown III
Sign First and Last name
Cleo Ther Brown III
325 cockerill Dr
Abilene TX 79601
Printed name and full home mailing address

April 25, 2003

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- Abilene, Texas; Outbound Telemarketing
- TSR

• How do you feel about your job? I value my job - I love talking to people from all over the country.

- How do you feel about the products and services you sell and the people to whom you sell them? I am proud to be selling these credit cards thru MBNA Teleperformance USA. Most of the people I come in contact with, I feel I have been able to help if ever.
- The importance of your job to the well-being of you, your family and your community: Our community is hard pressed for jobs, and in a small way this job could be the difference between welfare & unemployment for a lot of us.
- The impact on you and your family should you lose your job: No job NO paying the bills - even essential daily things, like food - utilities -
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Elizabeth F. Wendt

Sign First and Last name

Elizabeth F. Wendt

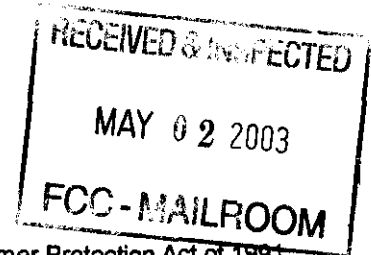
1010 Barrow

Abilene, Tx 79605

Printed name and full home mailing address

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- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job?

I truly enjoy the interaction I have with all kinds of people throughout the United States.

- How do you feel about the products and services you sell and the people to whom you sell them?

The products and services provided a money saving tool that helps people save money.

- The importance of your job to the well-being of you, your family and your community:

I am a single older woman who would have great difficulty finding employment anywhere.

- The impact on you and your family should you lose your job:

Make a living to survive. My vehicle would be repossessed and my student loan in default. I would also

- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

be on welfare.

Thank you for your full consideration on this topic.

B. A. Maaske (B. A. Maaske)
Sign First and Last name

826 CR 108
Sweetwater, TX 79556 (Sweetwater)

Printed name and full home mailing address

April 25, 2003

Commission's Secretary
Office of the Secretary
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Washington D.C. 20554

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- Abilene, Texas; Outbound Telemarketing
- TSR

• How do you feel about your job? I feel good about my job, and want to keep my job.

• How do you feel about the products and services you sell and the people to whom you sell them? I feel the products and services we sell to our customers is very much needed.

• The importance of your job to the well-being of you, your family, and your community: I feel it my job is important to me it pays good and I and my family need the finances.

• The impact on you and your family should you lose your job. I will have no job I am unskilled I need my job bad.

• I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Ethelene Arps

Sign First and Last name

1318 Portland Ave

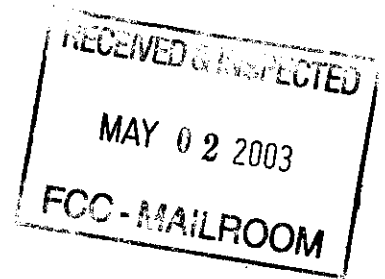
Abilene, TX 79605

Ethelene Arps

Printed name and full home mailing address

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- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job? I Love my job and need it.
Working credit card is a really
great experience. I really value my work.
- How do you feel about the products and services you sell and the people to whom you sell them? Excellent! Very Professional.
- The importance of your job to the well-being of you, your family and your community: Very! puts food in my belly, clothes on
my back, and a roof over my head.
- The impact on you and your family should you lose your job: down hill,
I would not be able to live ~~at~~ without
my job. My children would not be able to eat.
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

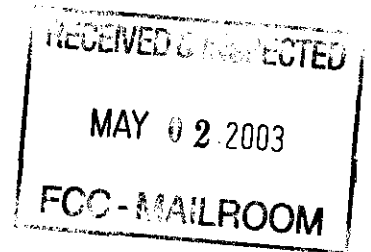

Sign First and Last name

James Merritt
2233 crown place
Abilene TX, 79605

Printed name and full home mailing address

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- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job?

I like my job, I like the people I work with.

- How do you feel about the products and services you sell and the people to whom you sell them?

I like the products sometimes. I wish it could be approved. People we call shouldn't to it so hard. It's just a phone call we wait on all of them & their everyday jobs.

- The importance of your job to the well-being of you, your family and your community:

We don't have many jobs in Abilene. This is the only one I have found that will pay me a little over minimum wage. We would have to move there wouldn't be enough jobs.

- The impact on you and your family should you lose your job:

I would have nothing in raising 2 kids and supporting my sick mother in law. I need this job.

- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

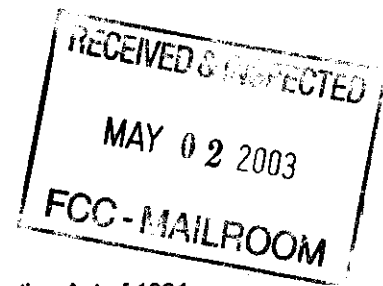
Jessica Cullum
Sign First and Last name

Jessica Cullum
1516 Flamingo
Tulsa TX 74103

Printed name and full home mailing address

April 25, 2003

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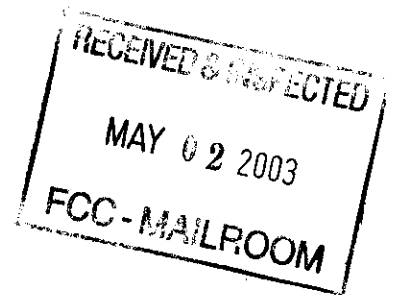
- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job? My job is very important to me, because it puts food on the table and supports my household. And prevents me and my family from going broke.
- How do you feel about the products and services you sell and the people to whom you sell them? I feel like we are actually helping customers get out of debt. So that they can have extra money for their household.
- The importance of your job to the well-being of you, your family and your community: Prevents me and my family from having to go to any welfare. This job helps me to support my family without having to ask the government for financial help.
- The impact on you and your family should you lose your job: I would have to look for 2 jobs to survive and support my family.
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Gloria Gallo
Sign First and Last name
Gloria Gallo
5518 Congress Abilene, Tx 79603
Printed name and full home mailing address

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- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job? I love it and I need it even though others don't like it
I'm a single 19 year old mother with no diploma
- How do you feel about the products and services you sell and the people to whom you sell them? I wish I could purchase GED it's all I need
and quality for some myself
son
- The importance of your job to the well-being of you, your family and your community:
My job is very important to me and my son he's only 2 and I have no other help
- The impact on you and your family should you lose your job:
unexplainable
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Sign First and Last name

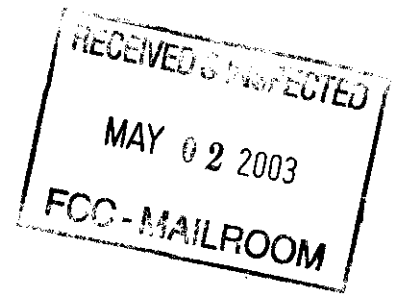
Camille Barron
10-207 Judge Ely Blvd
Abilene, Tx

Printed name and full home mailing address

Apt #

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- How do you feel about your job? My job is very important to me myself & my husband are fixing our home with money I make at TPUSA. Also I love the people and place I work for.
- How do you feel about the products and services you sell and the people to whom you sell them? I am confident in the products I sell to people. As well as I am a people person on the phones or in person. The cards we provide are great money savers for many.
- The importance of your job to the well-being of you, your family and your community: We bring a lot of positivity to Abilene for those unwed mothers, people with family that are not graduates of college. The money helps pay bills.
- The impact on you and your family should you lose your job: would not be able to pay bills, as well as lose a lot of esteem and things that cannot be replaced FRTENTS!!
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Zora Mowles

Sign/First and Last name

Zora Mowles

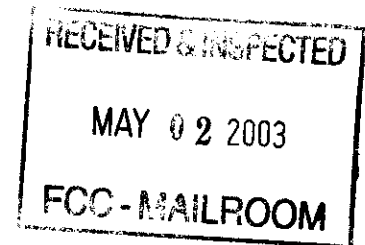
PO Box 1373

Albany Tx 76430

Printed name and full home mailing address

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- How do you feel about your job? I love talking with people on the phone, trying to better their lives.
- How do you feel about the products and services you sell and the people to whom you sell them? A lot of the people that I sell these cards to really are outgoing about the offer that we extend to them from the companies we sell for.
- The importance of your job to the well-being of you, your family and your community: My job is important to me because it is the key to my lively mood.
- The impact on you and your family should you lose your job: I could be forced to go back to doing odd working jobs that I don't like to go to everyday.
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

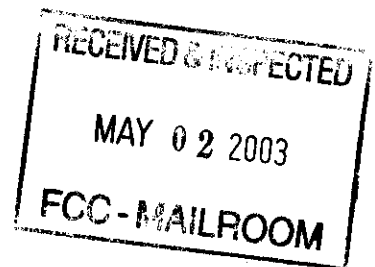
Thank you for your full consideration on this topic.

Amber Roberson
Sign First and Last name

Amber Roberson
3501 Curry Ln #1801
Abilene, TX 79606
Printed name and full home mailing address

April 25, 2003

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- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job? I LOVE MY JOB AND ENJOY EVERYDAY I COME AND LOOK FORWARD TO THE DAYS TO COME
- How do you feel about the products and services you sell and the people to whom you sell them? I FEEL THE PRODUCTS ARE GOOD AND THE PEOPLE ENJOY THEM
- The importance of your job to the well-being of you, your family and your community: MY JOB IS ALL I HAVE FOR ME AND MY FAMILY. IT IS THE SAME FOR THE COMMUNITY
- The impact on you and your family should you lose your job: WE WILL BE OUT OF HOME & FOOD.
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Sodi Grimes

Sign First and Last name

SODI GRIMES

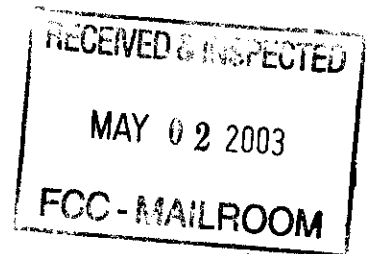
2401 DOWNSUCH RD APT 710

ABILENE, TX 79606

Printed name and full home mailing address

April 25, 2003

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Washington D.C. 20554



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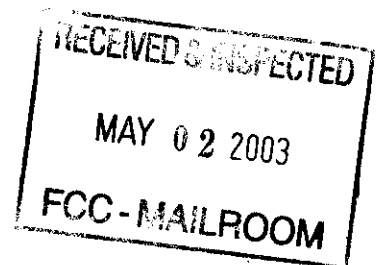
- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job? I LOVE IT, AND NEED IT!
- How do you feel about the products and services you sell and the people to whom you sell them? Excellent, Top Notch
- The importance of your job to the well-being of you, your family and your community: Very, Very, Important
- The impact on you and your family should you lose your job: Could Destroy it AND EVERYTHING I'VE WORKED FOR!
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Robert Riggs
Sign First and Last name
Robert Riggs
409 S. 13th
Abilene Tx, 79602
Printed name and full home mailing address

April 25, 2003

Commission's Secretary
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Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554



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- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job? The best I've ever
had, hands down.
- How do you feel about the products and services you sell and the people to whom you sell them? It's actually a really great offer
that I am actually considering to check up
on.
- The importance of your job to the well-being of you, your family and your community: With out my job I would be in jail
no joke, because I would be unable to
pay the IRS & Texas Probation what I owe.
- The impact on you and your family should you lose your job: DEVASTATING
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.


Sign First and Last name

Brian Dobbs

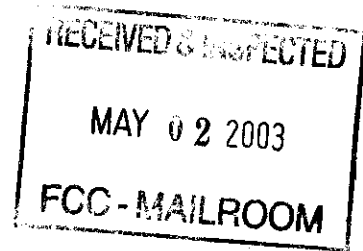
1517 Barrow

Abilene, TX 79605

Printed name and full home mailing address

April 25, 2003

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- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job? I love my job!

- How do you feel about the products and services you sell and the people to whom you sell them? I like the products & services, I wish I could have one.

- The importance of your job to the well-being of you, your family and your community: It pays my bills, puts food in my kid's mouth, and gas in my car

- The impact on you and your family should you lose your job: Homeless without food, and on welfare!

- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Barbie Taylor
Sign First and Last name

Barbie Taylor

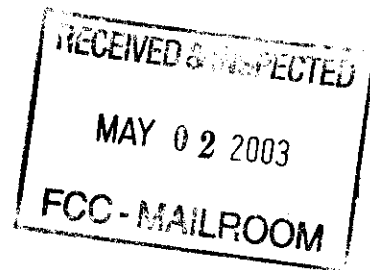
123 Crest

Tyler 79563

Printed name and full home mailing address

April 25, 2003

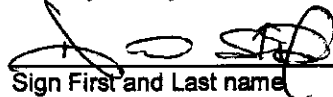
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- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job? It is a primary source of income for me while I go to school.
- How do you feel about the products and services you sell and the people to whom you sell them? The products are satisfactory enough; that if I qualified I would purchase them myself.
- The importance of your job to the well-being of you, your family and your community: Main source of income; also in our city it is one of the better paying jobs in our economic situation.
- The impact on you and your family should you lose your job: unemployment, lack of main source of income
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.



Sign First and Last name

Dennis Shoaf

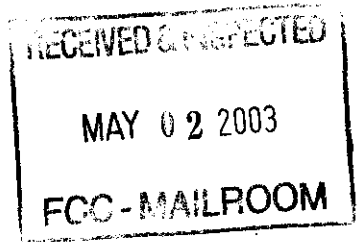
500 N. Judge Ely Blvd.

Abilene TX 79603

Printed name and full home mailing address

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- Abilene, Texas; Outbound Telemarketing
- TSR 7965
- How do you feel about your job? It's okay though I think
some things are unfairly. Otherwise
it would be much better
- How do you feel about the products and services you sell and the people to whom you sell them? The products are good and easy
to sell but sometimes we tend to call
the same leads like 3 times a day so...
- The importance of your job to the well-being of you, your family and your community:
it's important to my well-being
cos it pays my bills
- The impact on you and your family should you lose your job: I will lose
my car.
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Mampi Siame
Sign First and Last name
MAMP T SIAME
5502 Congress ST
Abilene, TX 79603
Printed name and full home mailing address

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- TSR
- How do you feel about your job? I enjoy working here at Teleperformance, and would not be able to achieve my college degree without it.
- How do you feel about the products and services you sell and the people to whom you sell them? I am very confident with the products I sell. I feel as if I'm also working for the customer to give them the best offers, our products & service.
- The importance of your job to the well-being of you, your family and your community: Without this job I would be unable to complete college. It has took care of my well-being and family while I've been here attending school.
- The impact on you and your family should you lose your job: If I were to lose my job I would be forced to possibly quit school, lose my house & move back to my brothers in Comanche.
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Ashley Parsons
Sign First and Last name

Ashley Parsons

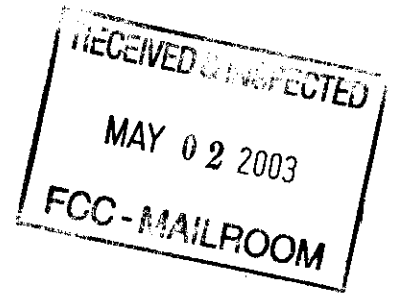
1250 Veomans RD 16204

Abilene TX 79602

Printed name and full home mailing address

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- TSR
- How do you feel about your job? Very challenging

- How do you feel about the products and services you sell and the people to whom you sell them?

The products and services are very excellent by offering low interest rate credit card

- The importance of your job to the well-being of you, your family and your community:

Help to pay my bills, and I help the government by paying taxes and Social Security

- The impact on you and your family should you lose your job:

If I lose my job, I can't pay my bills for a while and will starved for food until I can find another job

- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

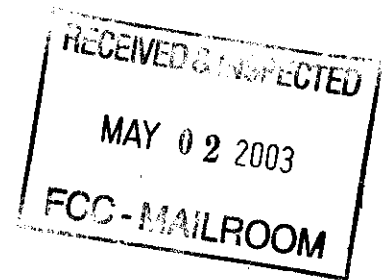
Thank you for your full consideration on this topic.

Harry Valdoza
Sign First and Last name

Harry Valdoza 4810 So. 6th St. Abilene, TX
Printed name and full home mailing address
79605

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- TSR
- How do you feel about your job? I like my job. i work with good honest people who are trying to make a living like me. It is a great place to work. Almost like a second family.
- How do you feel about the products and services you sell and the people to whom you sell them? The products we sell are good products. The consumer also likes these products it enables a lot of consumers to save money & benefit from the product.
- The importance of your job to the well-being of you, your family and your community: My job is very important to me. I am the only one working in my household - losing my job would make it very hard on my family & myself.
- The impact on you and your family should you lose your job: If i lost my job i would probably have to go on welfare which this job keeps me from having to do until i could find other employment.
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Tracy McInnis

Sign First and Last name

Tracy McInnis

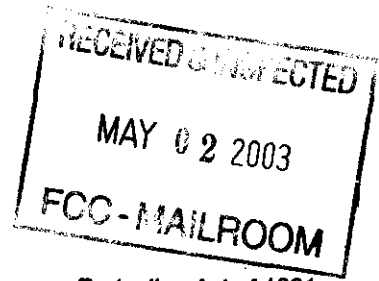
60601 PR 1137

Clute, Tx. 79510

Printed name and full home mailing address

April 25, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554



Ref: CG Docket No. 02-278
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job? I enjoy my job and enjoy to help the spanish community.
- How do you feel about the products and services you sell and the people to whom you sell them? I enjoy customer service and providing a service to the people and supporting well known companies in giving a service to the people.
- The importance of your job to the well-being of you, your family and your community: Our job is important and would cause a large dent in the unemployment line.
- The impact on you and your family should you lose your job: Financial debt and would cause a lot of stressful aspect.
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Carlos R. Madrigal

Sign First and Last name

CARLOS R. MADRIGAL

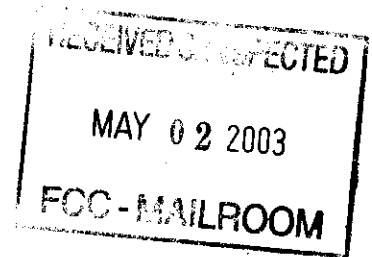
2130 S. 2nd St

Abilene TX 79605

Printed name and full home mailing address

April 25, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554



Ref: CG Docket No. 02-278
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job? I FEEL VERY IMPORTANT
EVERY TIME I WALK THROUGH TRISH DOORS.
I LOVE MY JOB. TRISH MAKES DIFFERENCES EVERYDAY
- How do you feel about the products and services you sell and the people to whom you sell them? I AM VERY CONSIDERATE AND UNDER-
STANDABLE TO EVERY CUSTOMER. I RESPECT BOTH
CUSTOMERS AND THE SERVICES I PROVIDE
- The importance of your job to the well-being of you, your family and your community: MY JOB SUPPORTS ME AND MY FAMILY. I NEED
MY JOB TO PUT ME THROUGH COLLEGE. TRISH INCREASES
THE EMPLOYMENT RATES IN OUR COMMUNITY
- The impact on you and your family should you lose your job: IF I LOSE MY JOB
I WILL HAVE NOTHING. ME AND MY FAMILY WILL
NOT BE UP TO PAR. I WILL BE STANDING IN EVERY HANDOUT
LINE
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

TARA BALDWIN

Sign First and Last name

750 N. JUDGE ELY APT #102

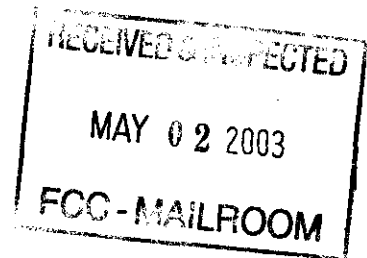
ABILENE, TEXAS 79601

TARA BALDWIN

Printed name and full home mailing address

April 25, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554



Ref: CG Docket No. 02-278
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job?

I enjoy working in the telemarketing field because it gives me a sense of helping consumers with their financial needs

- How do you feel about the products and services you sell and the people to whom you sell them? *I sell products we sell are helpful aides to consumers. The people we sell them to are. Remember a lot of credit cards are*
- The importance of your job to the well-being of you, your family and your community: *an hour, the importance of my job is crucial to the well-being of myself because it provides a way to survive. It also is important to the community because*
- The impact on you and your family should you lose your job: *The impact on myself and my family should I lose my job would be detrimental to all of us. So many would lose crucial income.*
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Sign First and Last name

Debbie Sue Smith

1630 1/2 S 1st Street

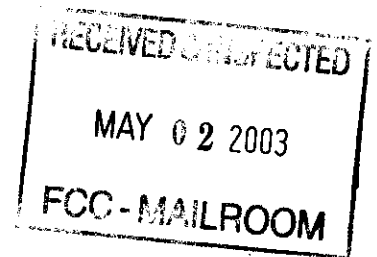
Abilene, TX 79605

Debbie Sue Smith

Printed name and full home mailing address

April 25, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554



Ref: CG Docket No. 02-278
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job? *I like the work, actually. I'm always talking to people. On data, enjoy the process.*
- How do you feel about the products and services you sell and the people to whom you sell them? *I like products. (credit cards) are useful and backed by large firms. People are usually courteous, even when refusing.*
- The importance of your job to the well-being of you, your family and your community: *It's important in that it's my livelihood and the livelihood of over 100 people all around me, all of whom need their job.*
- The impact on you and your family should you lose your job: *Don't have a lot of bank money and am paying medical payments. Getting a new job is tough.*
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Louise Mougin

Sign First and Last name
LOUISE MOUGIN

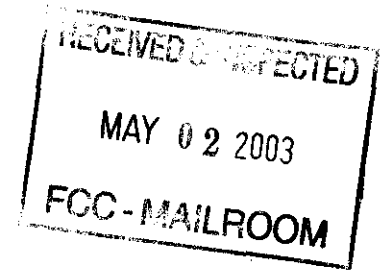
1201 YEDMAN'S RD. APT. C

ABILENE, TX. 79602

Printed name and full home mailing address

April 25, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554



Ref: CG Docket No. 02-278
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job? I feel like I'm giving the customers as well as myself a positive product and I enjoy doing so.
- How do you feel about the products and services you sell and the people to whom you sell them? They are good products and the best we (at home) have to offer. We even use the products we sell.
- The importance of your job to the well-being of you, your family and your community: I'm currently pregnant, a full-time high school student, about to begin college & supporting myself. I need this job because it is what has kept me going during a difficult time.
- The impact on you and your family should you lose your job: Both my boyfriend and I work here; that would mean 2 people out of a job and bills piling up. It's been difficult and how can I find a job being over 4 months pregnant?
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.


Sign First and Last name

Theresa Tulcus

4818 S. 10th St.

Abilene, TX 79605

Printed name and full home mailing address